

**CORRIGENDUM-1**


Ref: 1. Tender Document No. 152278/CREDA-PMJANMAN/PVTG/SPVHLS/2023-24 Dated: 31.01.2024

**Following Amendment/Addendum/Clarification is being made against Tender Document No. 152278/CREDA-PMJANMAN/PVTG/SPVHLS/2023-24 Dated: 31.01.2024**

S. No.	Page No./Ref. Clause	Original Version	Amendment/Addendum/Clarification Version
1.	Section-1, Pg-12/ Clause- 20 (b)	<p>Breakdown / Corrective maintenance: Whenever a complaint is lodged by the user/CREDA or notice issued from CREDA, the successful bidder shall attend to the same within a reasonable period of time (not exceeding 03 days from the date of complaint) and rectify the defects, within specified period of time as maximum 07 days for minor replacement/repair and 15 days for major replacement/repair. In case of non-compliance of O&amp;M works within time limit, CREDA will deduct 0.25% of systems cost per week for repair/rectification and after one month the bidder will be debarred and blacklisted. Replacement of the defective component/spares, if required, as and when such requirement would arise. The replacement work shall be carried out within the specified time limit i.e. maximum 07 days for minor replacement/repair and 15 days for major replacement/repair. It is mandatory that the successful bidder shall submit a certificate, about the rectification/replacement work done, to the CREDA, failing which it will be assumed that the successful bidder has not performed its duties. Major and minor replacement/repair shall be defined by CREDA separately.</p> <p>For carrying out the maintenance service during CMC effectively, the successful bidder shall establish one local service centre at respective district head quarter.</p>	<p>Breakdown / Corrective maintenance: Whenever a complaint is lodged by the user/CREDA or notice issued from CREDA, the successful bidder shall attend to the same within a reasonable period of time (not exceeding 03 days from the date of complaint) and rectify the defects, within specified period of time as maximum 07 days for minor replacement/repair and 15 days for major replacement/repair. In case of non-compliance of O&amp;M works within time limit, CREDA will deduct 0.25% of systems cost per week for repair/rectification and after one month the bidder will be debarred and blacklisted. Replacement of the defective component/spares, if required, as and when such requirement would arise. The replacement work shall be carried out within the specified time limit i.e. maximum 07 days for minor replacement/repair and 15 days for major replacement/repair. It is mandatory that the successful bidder shall submit a certificate, about the rectification/replacement work done, to the CREDA, failing which it will be assumed that the successful bidder has not performed its duties, <b>then the bidder may be debarred and blacklisted.</b> Major and minor replacement/repair shall be defined by CREDA separately.</p> <p>For carrying out the maintenance service during CMC effectively, the successful bidder shall establish one local service centre at respective district head quarter.</p>

Note-

- All above amendments will be applicable for every clause having same point (co-related) in tender document.
- All other terms and conditions will remain same as per tender document.
- Bidder shall take note of the above amendment and submit their bids accordingly.
- This amendment forms an integral part of bidding document and shall be submitted along with the e-technical bid duly stamped and signed as a token of acceptance.

  
**Superintending Engineer (RE-V)**  
**Tender Cell, CREDA HO Raipur**